

CARE & MAINTENANCE



# YOU'VE GOT A GREAT LOOK

## NOW LET'S HELP YOU KEEP IT THAT WAY.

Congratulations on choosing Fairview. Fairview has been supplying joinery to the New Zealand market for over 50 years.

We're proud of our windows and doors, and with regular care and maintenance, we know you'll get many years from them.

Our specialists have decades of experience and use their collective expertise to produce designs that work especially for New Zealand conditions. We've done a lot of the hard work for you already. But there are a few things that you can do to ensure your windows and doors stay in optimal condition. All it takes is a little regular and easy maintenance.

## WHAT'S INCLUDED?

In this guide, you will find our advice on how you can look after your complete window and door system.

- Your joinery
- Your hardware
- Your entry door

Please read this guide in full for care and maintenance of your Fairview windows and doors.



# CARING FOR YOUR JOINERY.

- Maintain your aluminium windows and doors by washing them regularly. Remember aluminium joinery is low maintenance, not no maintenance.

## WHAT TO USE?

Use a mild soap, warm water and a quality soft-bristled brush or cloth. Dishwashing liquid is always handy and works well. Simply wash the entire frame with soapy water, rinse with clean water and dry to avoid streaking.

## POINTS TO NOTE

Proper drainage is important to extend the lifetime of your windows and doors. Remove any debris clogging drain holes. And ensure sliding door tracks are clean and free from debris.

Reduce condensation by removing or limiting moisture sources and improving ventilation. Excessive moisture can reduce performance and cause permanent damage.

For more information about reducing condensation in your home, check out our helpful guide to condensation on [www.fairviewwindows.co.nz](http://www.fairviewwindows.co.nz), and talk to your local Fairview fabricator.

## WHAT NOT TO USE?

Never use solvent cleaners as they can damage the powdercoating on your windows and doors. Common solvents like petrol, acetates, thinners and Methyl Ethyl Ketone (MEK) are very damaging, including Jif.

Highly acidic, alkali and many common household solvent or alcohol-based cleaners are also not recommended.

## HOW OFTEN

- Coastal - clean every 3 months
- Geothermal - clean every 3 months
- Industrial - clean every 3 months
- Rural - clean twice a year
- Residential - clean twice a year

## FURTHER TIPS

Opening louvre windows to different angles will allow the sun to make contact evenly across the surface to assist with uniform colouration and drying.

# WARNING

## PAINT SPLASHES, SEALANTS, CONCRETE AND MORTAR

After first testing a non-visible area, remove paint or sealant splashes with a cloth soaked in methylated spirits. Spirit must be washed off immediately with soapy water after use. During construction concrete and mortar splashes can damage your joinery.

## SUNSCREENS

It is important to note that sunscreens containing Zinc or Titanium oxides, will damage the powdercoat surface of your joinery over time.

It is recommended that joinery which has come into contact with sunscreens, either during construction or in general, is cleaned with soapy water and then rinsed clean immediately.

# CARING FOR YOUR HARDWARE AND ENTRY DOOR.

■ Maintain your hardware, components and entry door with proper use and regular cleaning. Help your windows and doors keep working for longer.

## WHAT TO USE?

Wash your hardware every month with a mild cleaner like dishwashing liquid mixed with warm water. Adjust and lubricate your hardware as directed by your supplier.

Clean hinges and window stays at the same time as your aluminium joinery, with a mild cleaner.

Door closers should be checked and maintained. If doors are slamming shut, adjust or consult your supplier.

Check for and replace all damaged components of your window and door system. This includes seals, gaskets, rubbers and rollers. Damaged components can reduce lifetime considerably.

Entry door - look after as stated above; and clean panels and other surfaces by following the same guidance as for your windows and doors.

Split hinges should be replaced. Wedging doors open can cause permanent damage.

Timber panels (and louvres):

Timber should be sealed around all 6 sides to ensure optimal performance and longevity - talk to your local fabricator for more information. For care and maintenance of your timber doors, please refer to your timber door supplier.

## WHAT NOT TO USE?

Avoid washing with household cleaning sprays as they can be too aggressive and cause damage.

Do not oil keyholes of locks. Do not slam entry doors hard. Remove the protective film covering new entry doors.

## HOW OFTEN?

- Coastal - clean every month
- Geothermal - clean every month
- Industrial - clean every month
- Rural - clean every month
- Residential - clean every month

For further information about caring for your windows and doors, speak to your local Fairview fabricator.



# WARRANTIES

## HARDWARE & ENTRY DOORS

### Schlage Stella / Kanso Hardware:

- 10 Year Mechanical Warranty
- 7 Year Powdercoating Finish Warranty

### Schlage Verta Hardware:

- 10 Year Mechanical Warranty
- 25 Year Finish Warranty

### Schlage Electronic Hardware:

Refer to Manufacturers Warranty

### Components:

2 Year Warranty for components supplied in a residential situation. This includes rubber and mohair seals, rollers and other sundry items.

### Anodising:

Determined on application and location. In line with individual anodiser supplier warranties. 10 Year standard warranty on all 12 micron or thicker work with the new 'super seal' applied. 20 Year job specific warranties on 25 micron work with the new 'super seal' applied may be available.

### Entry Doors:

5 Year Workmanship Warranty is available for Platinum aluminium entry door panels. All other door panels of various construction (glass, thermally broken, timber, fibrewood, etc) are subject to the individual manufacturer's warranty.

The warranties in this document are available for your Fairview windows and doors. All warranties are subject to adherence to the Fairview Care & Maintenance Guide. In some instances documented proof of maintenance may be required.



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